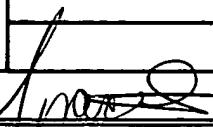


INFORMATION DISCLOSURE CITATION PTO-1449		ATTY. DOCKET NO. PMND 1000-1		SERIAL NO. 		
		APPLICANT: MORGAN N. PRICE et al. 				
		FILING DATE: 02 FEBRUARY 2001		GROUP: 		
U.S. PATENT DOCUMENTS						
EXAMINER'S INITIALS	PATENT NO.	DATE	NAME	CLASS	SUBCLASS	FILING DATE
TG	6,122,632	09/19/00	Botts et al.	707	10	07/21/97
	5,974,406	10/26/99	Bisdikian et al.	707	1	08/18/97
	5,594,791	01/14/97	Szlam et al.	379	265	10/05/94
	5,914,951	06/22/99	Bently et al.	370	352	04/16/96
FOREIGN PATENT DOCUMENTS						
EXAMINER'S INITIALS	PATENT NO.	DATE	COUNTRY	CLASS	SUBCLASS	TRANSLATION
						YES
						NO
OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.)						
JY	Internet website located at: http://helpdesk.jump.net/cgi-bin/helpdesk , total of 4 pages, dated 08 January 2001, entitled On-Line Support, Frequently Asked Questions and How to Set up Email in Outlook Express					
EXAMINER 	DATE CONSIDERED 12-04-02					

EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609; draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.